

Hotel Anco – Terms and conditions

Early check-in:

Given the latest check-out time of 12 PM (noon) and the time needed to prepare our rooms for next guests, the check-in time on the day of your arrival starts normally around 2 PM. If nobody has used 'your' room the night before we can check you in early. This, however, can not be guaranteed in advance. If you need certainty as to the immediate availability of your room in the morning, we unfortunately have to ask you to book the prior night as well. For early morning arrivals: our guesthouse opens at 9 AM, at which time you could drop off luggage.

Check-out time:

The latest check-out time on the day of your departure is 11 a.m., by which time your room will need to be vacated. You can, of course, have breakfast afterwards until 11.30 a.m..

Minimum stay requirement:

During special events and holidays we may require a longer than three day minimum stay. This applies, for example, for Easter, Gay Pride, Amsterdam Leather Pride, the New Year's Eve and for long holiday weekends (bank holiday weekends).

Cancellation policy:

Due to our small size we can unfortunately not process tentative bookings. This would unnecessarily block the availability of our rooms to those who require a confirmed reservation. Therefore, please only book rooms once you are certain about your itinerary. When bookings are confirmed by us, whether by phone or in writing, cancellations of nights can not be accepted within the last two weeks prior to scheduled arrival (you will be charged for the full stay). We advise you to take out a travel insurance which covers unforeseen cancellations within this last period. Please note that for special events and selected holiday periods we can not accept free cancellations: once you reserve a room for one of those periods, the booking is considered definite and final, whereby you (implicitly) agree to the full period room charge which can not be refunded. Exceptions to this policy can only be made if another guest is replacing you for the same period, which can not be guaranteed beforehand. For reservations longer than 7 nights, we do ask a deposit-payment at the time of reservation from 50 % of the total amount.

Given the fact that our Hotel has only 14 rooms, it is advisable to book your room as soon as you know during which period you would like to stay with us. Particularly for party weekends (for ex. the XXXleather-parties) or special events such as the annual Queens Birthday Party, the Leather Pride week or holiday weekends, rooms tend to fill up quickly in advance.

Party/guests:

Please remember that the room is only for 2 persons, and it is not allowed to organise parties in the room. The maximum number of people allowed in the room at one time is FOUR.